



AAΔE

Independent Authority
for Public Revenue

SERVING PUBLIC INTEREST
AND SOCIETY AT LARGE

STRATEGIC PLAN

2025-2029

EDITION B

FEBRUARY 2026



ΑΑΔΕ

Independent Authority
for Public Revenue

SERVING PUBLIC INTEREST
AND SOCIETY AT LARGE



G. I. Pitsilis

Governor of IAPR

At the Independent Authority for Public Revenue, we continue our course of evolution and respond promptly and effectively to new challenges, revising our strategic planning for the period 2025-2029. By incorporating new, critical responsibilities and structures, we strengthen our role in protecting the public interest and supporting the national economy.

The focus remains on the transition to **Tax Administration 3.0**. An administration that relies on data for decision-making (data-driven), manages risks at all levels (risk-based) and sets as an absolute priority the service of citizens and businesses (taxpayer-focused).

We transform our functions:

- **Combating** tax evasion, smuggling and financial crime, with centrally coordinated and multi-level controls.
- **Ensuring** transparency and efficiency in the timely payment of payments and aid to beneficiaries.
- **Upgrading** the personalized service and well-being of our staff.
- **Leveraging** our digital ecosystem and cutting-edge technologies—such as artificial intelligence, geolocation, and satellite tracking.

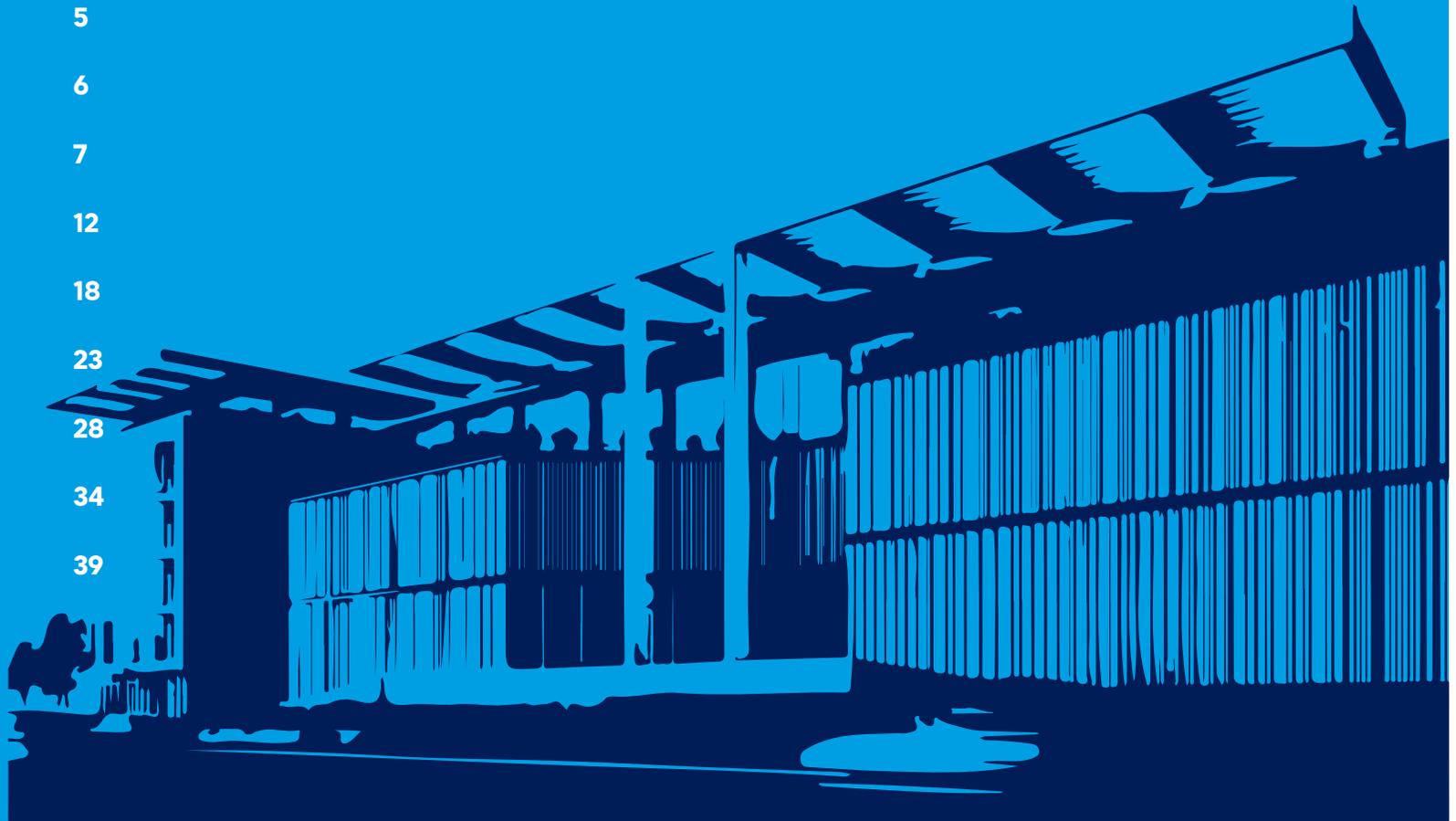
Our revised Strategic Plan sets the stage for this new era. We focus on **six strategic objectives** that form the roadmap for completing our reform program, investing in excellence and the development of our people.

Remaining true to our values, we continue to pioneer as a Model Organization that operates with integrity, serving the citizen and society as a whole.



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Our vision

is to faithfully serve the citizen, the public interest and society as a whole, operating as a model Organization, with fairness, efficiency and transparency



Our mission

- to secure public revenues fairly, strengthening tax compliance, combating tax evasion, smuggling and economic crime,
- to provide high-quality services,
- to contribute to the protection of public health,
- to support healthy competition and sustainable development, as well as
- to pay state and EU aid effectively and transparently





We operate professionally, faithfully following our Principles and Values

Fairness

We ensure equal and respectful treatment of all business partners in accordance with the Law.

Transparency

We implement our procedures transparently and build a relationship of trust with citizens and businesses.

Impartiality

We create a framework of unified and uniform application of legislation and ensure a fair and competitive environment for the development of entrepreneurship.

Accountability

We are accountable to citizens for our actions, we set goals and are monitored for our actions by the competent institutions of the State.

Integrity

We promote honesty, protect the Public Interest with responsibility and professionalism, and actively prevent and combat unethical and illegal behaviors and actions.

Meritocracy

We place, promote and evaluate our human resources in all job positions, based on their level of training, ability, knowledge, experience, gender equality and inclusion.

Effectiveness

We utilize modern means and technologies, adopt best practices and innovations, invest in human resources and upgrade the Organization's educational process, in order to improve the quality of the services provided and our efficiency.



Strategic Goals

1

**We shape
the framework
for easy
compliance**

2

**We focus
on citizens,
businesses and
society as a
whole**

3

**We address
any risk of non-
compliance,
fraud and
financial crime,
safeguarding
public revenues**

4

**We achieve
high levels
of performance
through
our technology,
data and people**

5

**We strive
for excellence
at all levels
of our operation**

6

**We ensure,
through
effective
and targeted
controls, the
correct and
timely payments
and aid
payments, with
transparency
and good
administration**



STRATEGIC
GOAL

We shape the framework for easy compliance

The fulfillment of tax, customs and EU obligations, the correct declaration and timely payment of taxes, fees and agricultural subsidies, is a decisive factor for the implementation of fiscal and social policy.

In this context, our **primary strategic goal** is to enhance voluntary compliance through the provision of top-quality services and continuous support to taxpayers, helping them to understand and meet their tax and customs obligations, providing universal, yet personalized, information and support to business partners, where required.

Towards this end and with advanced technologies as an ally, **we shape the framework for strengthening voluntary compliance**, through simplification of procedures and access to updated information, through a website and an information system of comprehensive information on the existing legislative and regulatory framework.



Easy to comply,
hard to avoid





STRATEGIC
GOAL

We shape the framework for easy compliance

Among other things, **we develop multi-channel communication** with messages of guidance, reminder and encouragement to citizens and businesses in fulfilling their obligations. We remain actively alongside taxpayers and beneficiaries of agricultural subsidies, helping them on the path to compliance, providing them with the time and tools to correct errors in order to avoid consequences and sanctions. **At the same time, we implement a number of informational and educational actions** with an emphasis on cultivating tax awareness in the new generation.

By leveraging data and implementing a network of policies and prevention actions, we make it difficult to avoid compliance. In this context, **we use data to automatically pre-fill** data and declarations, as well as to determine tax results. At the same time, **we expand interoperability** with third-party entities, facilitating transactions, while reducing compliance costs. We also **carry out preventive compliance actions** with a number of preventive controls, streamline compliance procedures, rewarding consistent taxpayers, thus creating a comprehensive and fair framework for easy compliance.



**Easy to comply,
hard to avoid**





**STRATEGIC
GOAL**

We shape the framework for easy compliance



1st AXIS

**We facilitate
voluntary
compliance**

2nd AXIS

**We inform
citizens and
businesses**



**Easy to comply,
hard to avoid**





**STRATEGIC
GOAL**

We shape the framework for easy compliance

Strategic Priorities

We provide personalized information

We use data to automatically fill in details and update forms and statements

We provide a system of comprehensive and accurate information on the legislative and regulatory framework

We carry out preventive compliance actions

We develop communication and educational actions

We provide incentives to consistent taxpayers



**Easy to comply,
hard to avoid**





**STRATEGIC
GOAL**

We shape the framework for easy compliance

Strategic Indicators

By the end of 2029

I.1.1: Increase the % of timely submission of Income Tax returns to 96% and VAT to 99%¹

I.1.2: Increase the % of on-time payments to 90%²

I.1.3: Updating the legislative information system within 48 hours of the publication of changes

I.1.4: Annual increase in taxpayers participating in compliance incentive schemes



**Easy to comply,
hard to avoid**



¹ It concerns active taxpayers

² Based on Income Tax of Natural Persons, Income Tax of Legal Persons, VAT and Unified Property Tax declarations and assuming the current growth rate is maintained



We focus on citizens, businesses and society as a whole

We analyze and utilize **data and trends in the external environment** to **stay one step ahead** and provide our customers with the best service experience. This is achieved through the use of advanced data analysis tools and modern technologies, with the aim of **predictive service**, improving efficiency and personalizing services. To this end, the **new Service Strategy** transforms the evolution of our services into an **advanced service experience** for citizens and businesses.

We are shaping a modern service culture, focusing on equal treatment of citizens and businesses and **providing assistance in understanding their rights and obligations**. To further upgrade the interaction experience of those dealing with the Organization, **we are developing a multi-channel communication approach** (from AI/ChatBot to physical presence with appointments) and we continue our organizational changes, upgrades and expansions of our digital applications.


**From service
to experience**




We focus on citizens, businesses and society as a whole

Responding to modern challenges, **we adopt a 360° service model**, which constitutes an integrated approach, increasing the degree of satisfaction and trust of citizens and businesses. In particular, **we utilize the data and information** provided by our own and third-party sources and using the appropriate tools and methods, **we focus on understanding** the different and constantly changing needs of our customers and **provide personalized service. We conduct appropriate surveys to measure the degree of customer satisfaction and we continuously improve the feedback and evaluation mechanism of our services**, utilizing the observations and suggestions from all stakeholders.

We strengthen the **country's position in international trade** and actively support entrepreneurship through simplified digital services, **rapidly processing tax refund requests** and other extraordinary or non-accidental tax and customs requests, providing, at each stage, information on their development. In order to facilitate trade, so that it moves quickly and in the most economical way for the stakeholders involved, we are working intensively on the further **digitalization of customs procedures**, harmonizing with the broader EU customs strategy.



**From service
to experience**





We focus on citizens, businesses and society as a whole

Recognizing the crucial role of customs services, which function as gateways for the entry and exit of goods and, at the same time, as critical security gateways for both the country and the European Union, we are upgrading their operation, digitizing the processes and strengthening them with resources, as well as modern means of control and prosecution. At the same time, we are strengthening the country's comparative advantage and consolidating its position as a reliable, modern and competitive hub for international trade and transit.

Aiming to address the phenomena of counterfeiting and adulteration of products, water pollution and investigating the consequences of natural disasters, we implement actions and procedures related to ensuring public health and protecting the environment. **We intensify laboratory tests and inspections**, using advanced technology techniques and equipment. **We promote citizen awareness** on issues of public health and environmental protection, through proper information and education. We ensure compliance with the requirements of European legislation, regarding the Carbon Border Adjustment Mechanism (CBAM), actively contributing to the protection of society and the environment.

We support the actual beneficiaries of all types of aid in the agricultural sector and rural development, in meeting obligations, correctly submitting payment requests and avoiding errors, by paying European Funds aid quickly, efficiently and transparently.


**From service
to experience**





2nd

STRATEGIC
GOAL

We focus on citizens, businesses and society as a whole



1st AXIS

**We prioritize
service and
a positive customer
experience**

2nd AXIS

**We contribute
substantially
to the protection
of public health
and the environment**



From service
to experience





We focus on citizens, businesses and society as a whole

Strategic Priorities

We develop a new service strategy using new technologies, processes, channels and structures

We categorize traders based on their needs and offer specialized and fair service

We focus on the needs of our customers and their positive experience through the adoption of a 360° service model

We develop communication channels with market players and civil society

We apply end to end processes providing assistance and information in real time

We process refund requests very quickly and improve request processing times

We facilitate and accelerate commercial transactions through centralized customs clearance and a single electronic portal

We contribute substantially to the protection of society as a whole through laboratory tests, inspections and scientific studies

We enhance citizen awareness on public health and environmental protection issues through information and training

//
From service
to experience





We focus on citizens, businesses and society as a whole

Strategic Indicators

By the end of 2029

I.2.1: Improvement, per year, of the level of satisfaction of those transacting with IAPR³

I.2.2: Completion of 95% of digital requests from traders within 24 hours on average, and within 3 working days on average for the remaining requests⁴

I.2.3: Clearance of declarations in one hour at a rate of over 90% for imports and over 95% for exports⁵

I.2.4: Maintaining the reliability of laboratory tests at a % above 90%, following comparisons of proficiency testing by external recognized bodies

I.2.5: Automated tax refund within 30 days, at a rate of over 95%

I.2.6: Electronic end-to-end Tax Administration service procedures should reach 80%⁶



**From service
to experience**



³ With the base year of measurement being 2024

⁴ Subject to submission of complete supporting documents

⁵ Except for those in control

⁶ Based on mapping of service processes to be carried out in 2025



We address any risk of non-compliance, fraud and financial crime, safeguarding public revenues

Non-compliance by citizens and businesses with their tax and general financial obligations limits public revenues and makes it difficult to implement fiscal and social policy, causing social inequalities, market distortions and undermining trust in the tax system.

We seek to reduce the tax and customs gap, reduce revenue losses due to smuggling, limit the shadow economy **and protect national and EU economic interests,** addressing any risk of non-compliance. To this end, we strengthen our capacity to combat tax evasion, tax avoidance, smuggling, fraud and economic crime, with the aim of defending the economic interests of the Greek State, the national economy and the European Union.

We centrally coordinate all field inspections by operating a center of special forces for tax and customs inspections and investigations, using **advanced technologies and information analysis techniques** to promptly identify tax evasion, fraud and smuggling, **as well as complex forms of economic crime,** preventing the legalization of proceeds from criminal activities. Our concern is the effective protection of the environment, cultural heritage, public health and safety from the illegal trafficking of prohibited and/or dangerous products.

We reorganize audit procedures, using modern tools, data analysis techniques and expertise. We monitor all stages of the audit process from the initiation, conduct, results of each audit, to the collection of the resulting tax amount, while ensuring the objective and fair application of legislation, rules and audit procedures.



**Merciless
against
delinquency**





We address any risk of non-compliance, fraud and financial crime, safeguarding public revenues

By leveraging available data, we identify non-compliant behaviors and trends in a timely and effective manner, applying **behavioral economics techniques and predictive models**.

Furthermore, by utilizing all available information, both from the internal and external environment, **we are intensifying the process of automated checks** and mass cross-checks and **strengthening the cooperation of information exchange** with the competent authorities of other countries. At the same time, by adopting a new **collection strategy** and modern practices, we focus not only on the more effective management of existing overdue debts, but also on the prevention of the creation of new ones. We monitor the course of overdue debts from their origin to their final repayment and take a series of measures immediately and in a timely manner.



**Merciless
against
delinquency**





3rd

STRATEGIC
GOAL

We address any risk of non-compliance, fraud and financial crime, safeguarding public revenues

1st AXIS

We combat tax evasion, smuggling and financial crime, with central coordination, using data, technology and systems

2nd AXIS

We are modernizing the audit process and the means of prosecution

3rd AXIS

We manage debts promptly and effectively

4th AXIS

We combat fraud and recover unduly paid aid and subsidies



**Merciless
against
delinquency**





**STRATEGIC
GOAL**

We address any risk of non-compliance, fraud and financial crime, safeguarding public revenues

Strategic Priorities

We expand information sources and gather all data in the profile of each taxpayer

We proceed to stratification and sectoral analysis of taxpayers and debtors

We use artificial intelligence and machine learning to identify non-compliance risks

We develop predictive models to detect delinquent behaviors

We implement mass digital cross-checks and automated tax audits

We utilize the internet and new technologies to track and identify hidden taxable material.

We are reorganizing control structures for more effective case management.

We standardize audit procedures and forms and use specialized experts depending on the audit subject.

We carry out and monitor the audit from beginning to end, with modern means, tools and audit techniques

We prioritize the control of large-scale tax evasion cases

We prioritize the control of cases of financial crime and fraud against EU funds

We focus on border control to combat smuggling and trafficking

We centrally monitor and coordinate field controls and the movement of commercial cargo in the territory

We identify, allocate and monitor tax collection in real time

We monitor debts from their origin to their repayment, taking immediate measures



**Merciless
against
delinquency**





We address any risk of non-compliance, fraud and financial crime, safeguarding public revenues

Strategic Indicators

By the end of 2029

I.3.1: Reduction by 40% of the percentage gap of income of Natural Persons who carry out business activity⁷

I.3.2: Annual reduction of the VAT gap, so that in 2029 it will be at the average of the EU⁸

I.3.3: Reduction, per year, of revenue loss from smuggling⁹

I.3.4: 100% increase in collectability compared to actual overdue debts¹⁰

⁷ As a basis, the study of the Directorate of Strategic Planning 2021*

⁸ As specified and posted by CASE*

⁹ Based on a study to be conducted by the General Directorate of Strategic Planning in 2024

¹⁰ With 2024 as the base year. Actual overdue debts are overdue debts minus debts classified as partially or definitively uncollectible

* Indicators I.3.1, I.3.2, I.3.3 and I.3.4 are subject to the condition of strengthening IAPR with additional audit capacity



STRATEGIC
GOAL

We achieve high levels of performance through our technology, data and people

In line with current trends and practices, we continue **our digital transformation**, investing in the upgrade of our key information systems. In this way, we reduce the administrative burden and costs, enhance the efficiency and effectiveness of the Organization and ensure the optimal use of available resources. At the same time, we are adopting a **governance model** where our executives will make the most of the opportunities offered by the **use of new technology**, such as artificial intelligence and machine learning, within the framework of the established rules.

We are developing a **strategy for the analysis and use of data in decision-making**, in all areas of the Organization's operation, with the aim of creating added value in our processes and achieving **maximum efficiency**. We are investing in improving the existing means and systems for **utilizing the huge volume of data that we manage in real time** and are creating a special Data Science Research Laboratory (DataLab) structure. We are taking measures for their protection, integrity and secure storage and management, with the applicable framework and rules, while at the same time **we emphasize the protection of personal data** and ensuring privacy, taking continuous and strict measures.



People
and Technology
Together





We achieve high levels of performance through our technology, data and people

Recognizing the important role of our human resources in the implementation of the Organization's Mission and Vision, **we ensure their satisfaction within the work environment and their personal well-being.** Taking into account the knowledge, skills and talents of our people, **we promote their evolvment** and progress by **placing the right person in the right position.**

At the same time, we ensure that they our executives acquire knowledge, skills and abilities, in order to respond to new tasks and duties that are in line with the new technological environment, so that they can respond more quickly to the modern needs and requirements of the Authority.

We strengthen the **culture of collaboration** between our services, support open dialogue and the free exchange of ideas, within the framework of operational planning, through working groups.

We strive for a **harmonious working environment** that respects diversity and ensures inclusion.


**People
and Technology
Together**





**STRATEGIC
GOAL**

We achieve high levels of performance through our technology, data and people

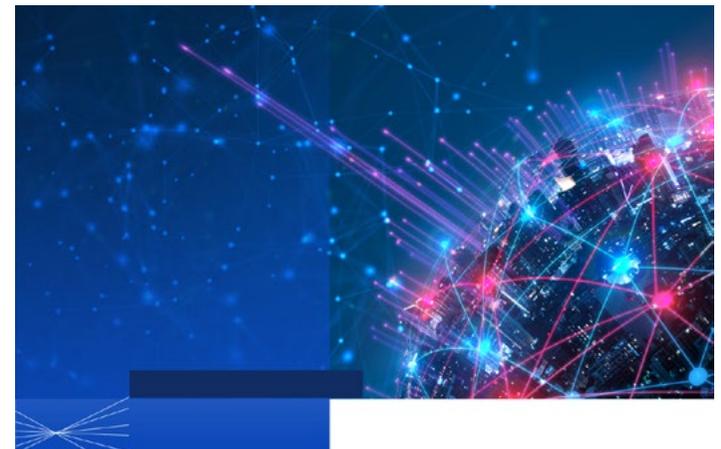
1st AXIS

We leverage data and new technologies



2nd AXIS

We continue our digital transformation



3rd AXIS

We prioritize the well-being of our human resources



**People
and Technology
Together**





We achieve high levels of performance through our technology, data and people

Strategic Priorities

We adopt and utilize modern means and new technologies in our operation

We exercise governance and make decisions based on data

We develop a strategy for the use of data and technology in the organization's operating areas, within the framework of existing regulations

We take measures to protect our systems and securely store and manage data

We analyze and utilize data in real time

We upgrade all our core information systems and expanding our digital transformation

We constantly train our staff to use new technologies effectively

We draw staff with new skills and talents

We invest in our human resources, in their development and personal well-being, placing each executive in the appropriate position

We strengthen the culture of collaboration between our departments by promoting a discrimination-free environment in the workplace





We achieve high levels of performance through our technology, data and people

Strategic Priorities

By the end of 2029

I.4.1: Maintaining the average efficiency of the Organization's Services in terms of its results at a rate of more than 95%¹¹

I.4.2: Increase, per year, in the employee satisfaction rate¹²

I.4.3: The % of IAPR executives who deal exclusively with auditing should exceed 30%

I.4.4: Training of 100% of staff in new systems and technologies of their subject

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**People
and Technology
Together**



¹¹ It concerns the results of the Services based on annual target setting with the methodology for their evaluation and awarding.

¹² Conducting an initial employee satisfaction survey in 2025



We strive for excellence at all levels of our operation

We promote **Excellence** at all levels of our operations and aim to continuously improve our performance.

In this context, **we adapt our strategies to the continuous changes and challenges of the external environment.** We utilize data and all available information, **we operate proactively by identifying and addressing in a timely manner** potential risks in all our critical areas, preventing negative impacts on the operation and performance of our organization. We integrate **risk management** into our operational functions and decision-making.

We strengthen extroversion, by participating in a **wide network of collaborations** with peer organizations, for the exchange of knowledge, experiences, innovations and **best practices**, and we contribute to improving the country's international competitiveness and credibility, as reflected in recognized international indicators, assessments and comparative studies.

We promote a new **communication policy**, strengthening our presence in the media and at the same time upgrading public relations, with the aim of improving the interaction between the tax administration and citizens, strengthening trust and promoting compliance.

We are creating a new organizational and operational model, according to which we **group and concentrate operations** in special centers with modern infrastructure, aiming to save time, reduce administrative costs, increase efficiency and better serve citizens and businesses.



**Modeled after
Excellence**





We strive for excellence at all levels of our operation

We record and update the existing **procedures** of the Authority, aiming at their simplification, **standardization**, certification and accreditation, while achieving resource savings as well as enhancing the efficiency, effectiveness and credibility of the Organization while simultaneously establishing internal security controls to prevent and avoid errors during the implementation of the procedures.

Focusing on providing optimal services, we introduce the **Once Only** principle to serving the citizen, according to which citizens and businesses submit information for administrative use only once and the information is automatically circulated and forwarded to other Public Services. In addition, we follow the principle of a **Single Point of Contact**, which will act as a main link, unifying communication, streamlining processes and ensuring seamless coordination between different functions or service areas.

Our ongoing concern is to **enhance transparency and integrity** through the simplification of our internal processes, the promotion of the internal control system and the fight against corruption risks. In the context of continuous accountability to citizens, **we publish our results**, aiming at the control and evaluation of our performances.


**Modeled after
Excellence**





STRATEGIC
GOAL

We strive for excellence at all levels of our operation

We adopt **ESG criteria** and reduce our environmental footprint, in an effort to transition to a low-carbon, climate-neutral, resource-efficient and socially just organization, without exclusions or discrimination.

We ensure compliance with the rules of **sound financial management** and the maximum utilization of modern financial tools that will contribute to the modernization of the Authority.



Modeled after
Excellence



5th
**STRATEGIC
GOAL**

We strive for excellence at all levels of our operation

1st AXIS

We timely detect and assess trends and challenges, adapting our strategy and adopting modern operating practices

2nd AXIS

We integrate risk management into operational functions and decision-making

3rd AXIS

We practice environmental, social and corporate governance, adopting ESG criteria

4th AXIS

We ensure compliance with sound financial management rules, we operate with transparency and integrity and we are accountable on a daily basis



“
**Modeled after
Excellence**
”



We strive for excellence at all levels of our operation

Strategic Priorities

We adapt our strategies to changes in the external environment

We strengthen cooperation with other similar organizations to exchange experiences, innovations and best practices

We detect operational and organizational risks and act proactively

We are transforming and modernizing our structures and way of operating

We model and redesign our processes, reducing administrative costs

We spread organizational culture

We introduce the principles of Once Only and Single Point of Contact (SPOC) in the service and operations of the Organization

We strengthen extroversion and implement modern communication policies

We create a framework for flexibility in the exercise of our functions

We strengthen accountability and promote the publication of our results

We promote transparency and integrity in all our operations

We manage our resources and fixed equipment rationally and efficiently

We operate with respect for the environment and adopt sustainable practices

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**Modeled after
Excellence**





We strive for excellence at all levels of our operation

Strategic Priorities

By the end of 2029

I.5.1: Increase, per year, in disclosed data and results

I.5.2: Recording and standardization of all (100%) of the Organization's procedures¹³

I.5.3: Gradual reduction of the corruption perception index for IAPR¹⁴

I.5.4: Gradual, annual, increase in our certified processes

I.5.5: Gradual annual improvement of ESG indicators (pollutant emissions, energy consumption, paper, etc.)

I.5.6 Increase, per year, of the percentage of employees trained in ESG indicators

I.5.7: Year-on-year improvement in the country's ranking in the World Bank's «B-ready» report¹⁵

¹³ It concerns procedures that exist until 31/03/2029

¹⁴ According to a survey to be conducted in 2026

¹⁵ Performance in the Taxation category, subcategory: «Digital Services for Taxpayers» and subcategory: «Tax Audits and Related Disputes»

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**Modeled after
Excellence**





STRATEGIC
GOAL

We ensure, through effective and targeted controls, the correct and timely payments and aid payments, with transparency and good administration

We pay the actual beneficiaries state and EU aid in a timely, fair and transparent manner, ensuring maximum absorption of EU funds. To this end, we utilize **digital systems and modern technologies** at all stages of the procedures, from **submission of applications** to **final clearance and payment**.

We manage with **transparency and responsibility** all aid granted under the Common Agricultural Policy (CAP), direct aid and rural development programmes. We ensure the **correct implementation of the relevant provisions** and the **timely, fair and accurate payment of aid** to beneficiaries, by cross-checking and checking income, asset and tax data in relation to the eligibility criteria.



Payments with
transparency
and efficiency





STRATEGIC
GOAL

We ensure, through effective and targeted controls, the correct and timely payments and aid payments, with transparency and good administration

We are implementing a comprehensive control system, with ex-ante controls, on-site controls, administrative controls, ex-post controls with the support of modern technologies and systems. In particular, we are developing **a new digital geospatial map of the country**, utilizing **satellite images and artificial intelligence technologies**, which allows for the accurate recording and verification of declared data and activities. At the same time, we are implementing **a new, modern way of recording livestock**, through the creation of **a single digital recording and monitoring database**, enhancing traceability, the reliability of declarations and the cross-checking of data.

At the same time, **control of the legal use of real estate is being strengthened**, through the use of the **Property Ownership and Management Registry (MIDA)**, contributing decisively to the prevention **of fraud and ensuring** the legality and transparency of aid.

Through these, the timely detection of non-compliant behaviors is achieved, while implementing mechanisms for the recovery of any unduly paid subsidies.



Payments with
transparency
and efficiency





**STRATEGIC
GOAL**

We ensure, through effective and targeted controls, the correct and timely payments and aid payments, with transparency and good administration

1st AXIS

Transparent and efficient payment of state and EU payments and aids

2nd AXIS

Digitalization and modernization of control and payment procedures for state and EU payments and aids

3rd AXIS

Multi-level audit process through remote sensing, on-site, geospatial, administrative, and cross- checks, following risk analysis



**Payments with
transparency
and efficiency**





We ensure, through effective and targeted controls, the correct and timely payments and aid payments, with transparency and good administration

Strategic priorities

Digitalization of the process of controlling and paying state and EU funds payments and aids through cross-checking of declared data and available data

Implementation of transparency mechanisms in the monitoring of all aid, ensuring compliance with eligibility criteria and transparency in the management of resources

Automated pre-filling of application and aid declaration data

Development of automated audit processes for faster and more accurate application evaluation and payment clearance

Interconnection of information systems, of the IAPR and third parties, to ensure the accuracy of the declared data

Utilization of geolocation and satellite monitoring technologies for eligibility and compliance checks

Continuous training and support of executives for effective management and control of aid, ensuring the correct implementation of procedures

Protection of the financial interests of the state and European funds, strengthening the trust of beneficiaries and social justice

Implementation of targeted control mechanisms utilizing risk analysis



Payments with transparency and efficiency





We ensure, through effective and targeted controls, the correct and timely payments and aid payments, with transparency and good administration

Strategic priorities

By the end of 2029

I.6.1: Conducting 100% cross-checks for systemic applications within IACS

I.6.2: Achieving the required percentage of on-the-spot checks based on the EU framework



Payments with
transparency
and efficiency





Implementation of a Strategic Plan

1

**Investment
Reform Plan (IRP)
2025-2029**

2

**Individual strategies
for key functions
of the Organization**

3

**Detailed, annual,
plan of IRP projects
and actions
to be implemented**

4

**Management
of the overall
portfolio
of IRP projects
and actions**

5

**Continuous
assessment of IRP
implementation
and liabilities
for the Organization**



AAΔE

Independent Authority
for Public Revenue

SERVING PUBLIC INTEREST
AND SOCIETY AT LARGE

STRATEGIC PLAN

2025-2029