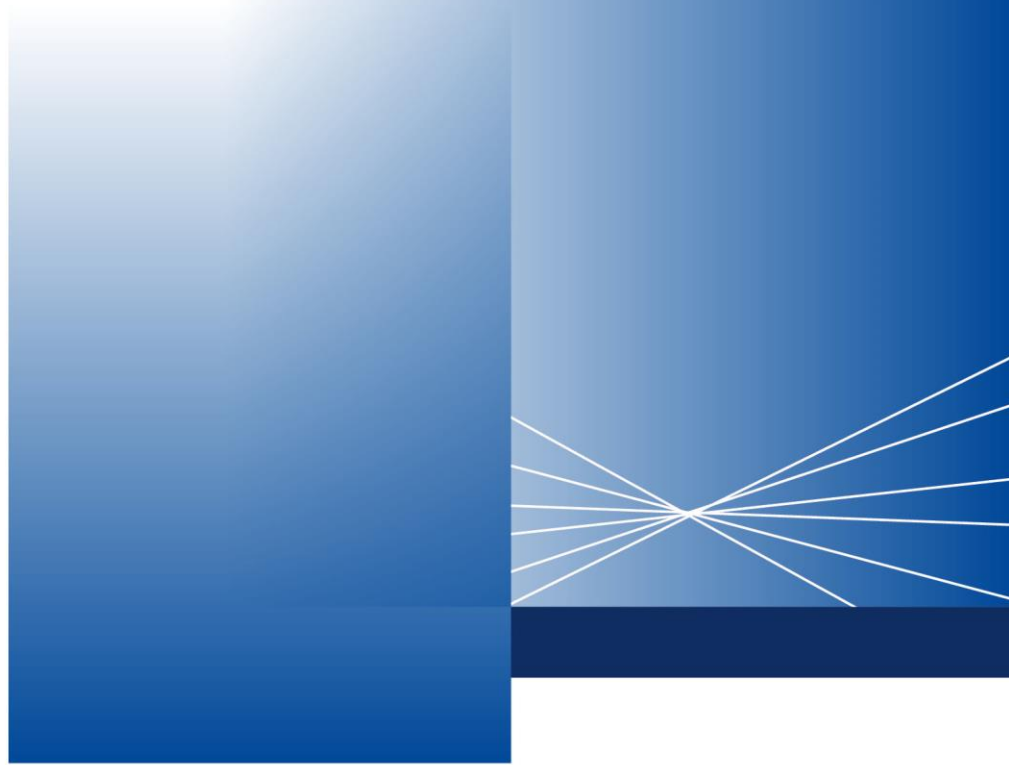




AAΔE

Independent Authority
for Public Revenue (IAPR)

SERVING PUBLIC INTEREST
AND SOCIETY AT LARGE



Frequently Asked Questions for the myCar Platform

ATHENS, 22 NOVEMBER 2024

1. **Q I want to digitally immobilize my vehicle. What are my actions?**

A You connect through the myAADE digital portal (myaade.gov.gr) to the myCAR platform, using TAXISnet access codes, by going to:
myAADE > Applications > Tax Services > Vehicles > myCAR > Login to the Application > Digital Immobility/Circulation, where you enter or select the registration number of the vehicle you wish to digitally immobilize. Enter the details of the parking address of the vehicle, i.e. P.C. of the area, the street and the number. You also solemnly declare that the parking space is either privately owned, rented or granted. You submit your application, and if you are the sole owner, the system gives you an application number and informs you that the vehicle has been digitally immobilized.
In the case of co-owners, they are informed in the personalized information about your request, which, corresponding to the aforementioned procedure, they must approve in order to complete the procedure.

2. **Q Is it possible to digitally immobilize any vehicle, regardless of category and use?**

A Digital immobility is only allowed for Private-Use Passenger Cars. and Private-Use Two-Wheelers, which are "in circulation" and the owner has their license and license plates in his possession.

3. **Q Are there cases in which I should apply to the Tax Office/Tax Procedures and Service Center to declare the immobility of my vehicle?**

A In the following cases, the immobility, from 15/11/2024, is declared to the competent Tax Office/Tax Procedures and Service Center, **through the digital application "My Requests"** in the myAADE digital portal, by going to: My Requests > New Request > Taxation > Cars > Immobility due to theft, etc. or death of owner.

 - (a) Theft or misappropriation of the vehicle
 - (b) Circulation of the vehicle abroad
 - (c) Transfer of the vehicle which has not been completed
 - (d) Seizure of the vehicle by a public authority with its registration details
 - (e) Removal of vehicle registration details by public authority
 - (f) Delivery to the facilities of the Alternative Vehicle Management of Greece (EDOE) for the purpose of its final deletion by recycling
 - (g) Total destruction of the vehicle due to fire or other cause
 - (h) Auctioning the vehicle
 - (i) Alienation of the owner or occupier from the vehicle, as in the case of collection by the Municipality as abandoned

(j) Any other case where the owner or occupier of the vehicle is not in possession of either the vehicle or its circulation information (license and plates).

(g) Death of the owner of the vehicle, where the immobility is declared by his inheritors (as long as a license has not yet been issued in their name)

The circulation information is kept by the owner / occupier (e.g. inheritor) at his own risk.

4. Q If I want to remove digital immobility, what are my actions?

A With the same procedure described in the question with S/N 1, you enter the platform and select the vehicle that is in digital immobility. In order to remove this, a necessary condition is the payment of the current year's traffic fees, the insurance coverage of the vehicle's circulation on the date and the submission of the request. The above conditions are checked by the system during the process of submitting the request, and if they have been implemented, you can submit your request by clicking the "Submit Request" button at the bottom of the screen.
**Payment of annual traffic fees is required for:
the transfer of the vehicle, its export from Greece, as well as for the re-classification of the vehicle in Greece.**

5. Q If I want to remove digital immobility for certain months within the year, what are my actions?

A As long as there is legislation for the payment of proportional traffic charges, you choose to pay monthly traffic charges, depending on the months you wish to set your vehicle in motion, digitally.

ATTENTION:

The right to temporarily lift immobility by payment of analog traffic fees (digital or voluntary to the Tax Office/Tax Service) is granted only once during the year. If you wish to move the vehicle for a period of time longer than the one already selected, since you have already submitted the request for the removal of immobility, you will have to pay the remaining amount of the annual traffic fees. When the period of circulation for which analog traffic fees have been paid ends, the vehicle must be immobilized immediately, specifically on the last working day of the month or the first working day of the following month, if the last day is a holiday.

6. Q If I pay analog traffic fees for two (2) months on 25/6/20XX for which months can my vehicle circulate?

A You can choose any length of time you want to unblock. It is further pointed out that a part of a month (even a day) is counted as a whole month. That is, if you put your vehicle in motion on 25/6/20XX you are entitled to drive it for the rest of June and the whole of July.

It is understood that a vehicle cannot be put into motion on 1/12/20XX for two months, since there is only one month left until the end of the year.

For this reason, if the payment of traffic fees is requested today for two (2) months, the payment notice shows a payment deadline of 30/11/20XX for the simple reason that if you pay on 1/12/20XX, you only have to pay 1/12 of the annual traffic fees and not 2/12.

ATTENTION:

The time of temporary circulation of the vehicle is calculated from the request's submission date and not from the date of payment of traffic fees.

7. **Q What is a temporary license with an 'M' plate?**
A With the "M" license plate, you can drive your vehicle (private-use passenger or two-wheeler) up to 3 days a year, as long as it is insured, with payment of a fee of 10 euros/day for a passenger car or 3.00 euros/day for a two-wheeler. The right is only granted up to twice per year. That is, the right can be granted, either once for three consecutive days, or twice for a combination of 2+1 days or 1+2 days. The M is issued digitally, regardless of whether the vehicle has been voluntarily immobilized in the Tax Office or in digital immobility, solely and exclusively: for its delivery, at an end-of-life vehicle collection point (OTKZ), or for the repair and inspection of it by KTEO or for the change of the place in which it is kept.
8. **Q In case an owner passes away and has put the vehicle in digital immobility, can the heirs remove the digital immobility?**
A No, the heirs should contact the deceased's Tax Office or Tax Procedures and Service Center (KEFODE) via the "My requests" digital application, attaching the necessary supporting documents.
9. **Q I co-own a vehicle. Can I digitally immobilize it or remove its immobility without notifying the other co-owners?**
A No. All co-owners must agree whether the vehicle is to be digitally immobilized or remobilized. The co-owners are informed through the personalized information or by e-mail if it has been declared, and if they agree, they must approve the request.
10. **Q I have filed my vehicle plates with the relevant Tax Office/Tax Service. Can I digitally remove the immobility?**
A No, you should contact your Tax Office / Tax Service in order to submit the relevant removal request and receive your vehicle's registration details. Digital removal of the immobility only occurs when the vehicle has been digitally immobilized.

11. **Q** **If, during an inspection, the competent bodies find that the vehicle is in circulation or parked in a public place and has plates, while it is digitally immobilized, what are the consequences for me?**
- A** In this case, the immobility is lifted, payment of Traffic Fees and their late payment fine is imposed, as well as an administrative fine of €10,000. In case of recurrence, an administrative fine of €30,000 is imposed, and the driver's license of the owner/occupier is withdrawn.
12. **Q** **Do I need to digitally immobilize my vehicle at the end of the period of circulation? What actions are required?**
- A** At the latest, on the last working day of the month of the end of the temporary circulation period or the first working day of the following month, if the last day of the month of the period's end is a holiday, you must log in to the myCar platform with the TAXISnet access codes and resubmit the request for digital immobility. In the case of co-owners, in order to put the vehicle in digital immobility, the request must be accepted by all.
- ATTENTION:**
The vehicle is not automatically immobilized by our Service. The request must be submitted by the owner of the vehicle and approved by any co-owners.
13. **Q** **What is the penalty for late payment or non-payment or partial payment of the traffic fees?**
- A** The fines for late payment of traffic fees, i.e. after 31/12, from the year 2025, are as follows:
- In case of payment of traffic fees within January of the year to which they relate, a fine equal to 25% of the amount is imposed.
 - In case of payment of traffic fees within February of the year to which they relate, a fine equal to 50% of the amount is imposed.
 - In the case of payment of traffic fees after the end of the first two months of the year to which they relate, or non-payment, or partial payment of the amount, due to fault of the taxpayer, a fine equal to 100% of the amount is imposed.
14. **Q**
- A**
15. **Q**
- A**
16. **Q**
- A**

17. Q
A

18. Q
A

19. Q
A

20. Q
A

21. Q
A

22. Q
A

23. Q
A

24. Q
A

25. Q
A

26. Q
A

27. Q
A

28. Q
A

29. Q
A

30. Q
A

31. Q
A

32. Q
A

33. Q
A

34. Q
A

35. Q
A

36. Q
A

37. Q
A

38. Q
A

39. Q
A

40. Q
A

41. Q
A

42. Q
A

43. Q
A

44. Q
A

45. Q
A

46. Q
A

47. Q
A

48. Q
A

49. Q
A

50. Q
A

Οδηγίες μορφοποίησης κειμένου

1	Εξώφυλλο	10
2	Μορφοποίηση ερωτήσεων - απαντήσεων	11

1 Εξώφυλλο

Ο τίτλος στο εξώφυλλο ακολουθεί τη γραμματοσειρά **Arial** με **μέγεθος 30** και **έντονη γραφή**, ενώ έχει χρώμα **#112D63** (ή αλλιώς **17, 45, 99**) και **αριστερή στοίχιση**.

Ο τόπος και η ημερομηνία στο εξώφυλλο ακολουθούν τη γραμματοσειρά **Arial** με **μέγεθος 12**, ενώ έχουν χρώμα **#009FDF** (ή αλλιώς **0,159, 223**) και **αριστερή στοίχιση**.

2 Μορφοποίηση ερωτήσεων - απαντήσεων

Στο παρόν πρότυπο:

- μορφοποιούμε το κείμενο των ερωτήσεων – απαντήσεων, ως εξής:
 - ερωτήσεις σε γραμματοσειρά **Arial** με **μέγεθος 11**, με **έντονη γραφή (bold)** και χρώμα **#009FDF** (ή αλλιώς **0,159, 223**)
 - απαντήσεις σε γραμματοσειρά **Arial** με **μέγεθος 11** και μαύρο χρώμα (**#000000** ή αλλιώς **0, 0, 0**)
 - αριστερή στοίχιση
 - διάστιχο 1,15
- διαγράφουμε τις υπόλοιπες γραμμές του πίνακα μετά την τελευταία απάντηση μέχρι και τις οδηγίες.

Προσοχή: δεν βάζουμε συνδέσμους, γιατί αργότερα θα πρέπει να αλλάξουν. Τα Ο.Π.Σ. TAXIS ή TAXISnet, αναφέρονται παντού με τον ίδιο τρόπο γραφής. Τα κ.τ.λ. και κ.λ.π., γράφονται ως κ.λπ.

Παράδειγμα:

- Q** **Are the three One Stop Shop special schemes (EU OSS, non EU OSS και IOSS), which are in place since 01.07.2021, compulsory or optional? orting?**

A They are optional.
- Q** **Which transactions are covered by the One Stop Shop schemes?**

A The special schemes concern B2C (Business to Consumer) transactions where B is a taxable person in the European Union (EU) or outside the EU (depending on the scheme) and C is always a non-taxable person within the EU (individual – final consumer). For reasons of simplicity, whenever there is a reference to an “individual”, the reader should understand that we refer to a non-taxable person/final consumer.