

EUROPEAN COMMISSION

eAEO-STP

User Guide 2019

Table of contents

1. Submitted Applications	3
1.1. Consultation	
1.2. New submitted application	7
1.3. Amendment	
1.4. Withdrawal	13
1.5. Additional information	15
2. AEO Applications	
2.1. Consultation	19
3. AEO Authorisations	22
3.1. Consultation	23

1. Submitted Applications

This section details the different pages related to the submitted applications.

European Commission TAXATION AND CUSTOMS UNION European Commission Deathcoard Deathcoa

Figure 1.1.1 - My Submitted Applications page

The <u>list</u> of submitted applications linked to a specific EORI can be consulted by the Trader or his/her representative by clicking on **eAEO - My Submitted Applications**, accessible from the left-hand menu.

Considering that there can be only one ongoing submitted application in all EU, the list consists of the ongoing submitted application and possible previous non valid submitted applications.

Summarized information about every submitted application retrieved from EOS can be seen. From this page, it is possible to consult the details of a specific submitted application.



Figure 1.1.2 - Submitted application consultation page

This page displays the <u>details</u> of a submitted application.

Depending on the current status of the consulted submitted application, some actions can be performed on the submitted application:



Request the withdrawal (cf. 1.4. Withdrawal);



Request an amendment (cf. 1.3. Amendment).

Additional information regarding a submitted application may be provided by the Trader or his/her representative (cf. 1.5. Additional information).

This information can be consulted at the bottom of the page, along with the details of the submitted application.

1.2. New submitted application

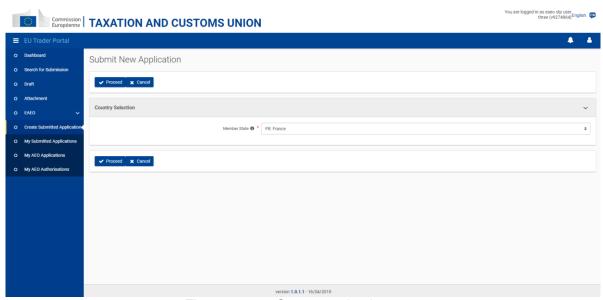


Figure 1.2.1 - Country selection page

The creation of a new submitted application is initiated by clicking on **eAEO - Submit New Application**, from the left-hand menu.

It starts with the <u>selection of the country</u> for which the new application must be created.

By default, the country of the logged-in user (i.e. the Trader or his/her representative) will always be pre-selected.

In case a National Trader Portal (NTP) exists for the selected country, the user is not allowed to proceed with the creation of a new submitted application through eAEO-STP and the URL of the NTP is displayed.

Otherwise, the user gets access to the creation page of a new submitted application.

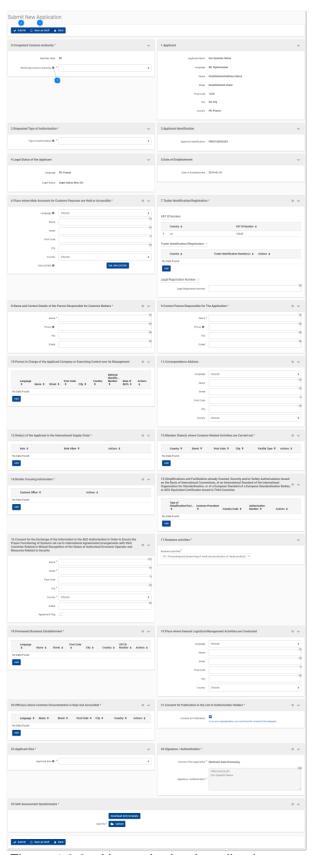


Figure 1.2.2 - New submitted application page

This page allows the Trader to submit a <u>new Submitted Application</u> to a Receiving Customs Authority (RCA) in EOS.



Tooltips are defined next to some fields or boxes of the page in order to help users when filling in the form.

Mandatory boxes and fields are marked with a *. All mandatory fields must be completed to submit the new submitted application.

Some fields are automatically populated with the information retrieved from the EORI of the logged-in user.

Clicking on the "Submit" button triggers the submission of the form to EOS. In case business validation errors are returned by EOS, a list of errors is displayed on top of the page.

Clicking on the "Save as Draft" button saves the current form and values locally as draft, without validating them and without submitting them to EOS.

A draft can be re-opened, deleted or submitted.

In case of successful submission, the draft is automatically deleted.

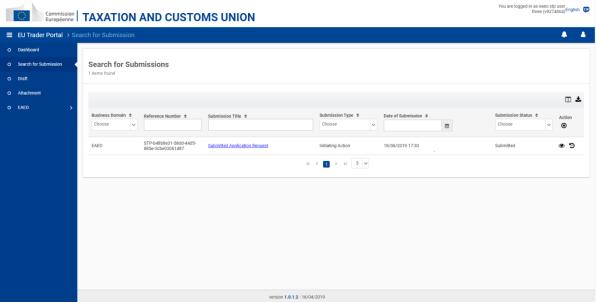


Figure 1.2.3 - New submitted application - View submissions

The submission of a new submitted application can be consulted from the GTP "Submissions" menu entry.

1.3. Amendment

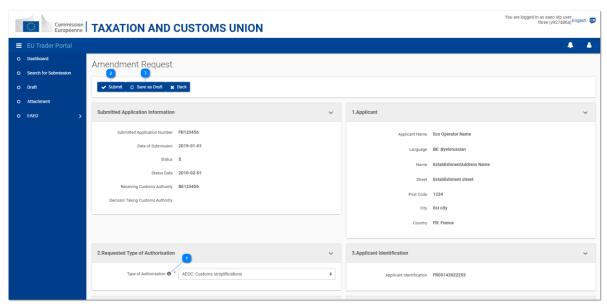


Figure 1.3.1 - Amendment request page

The <u>amendment</u> of a submitted application may be requested under certain conditions by clicking on the "Request amendment" button from the submitted application consultation page (cf. <u>1.1. Consultation</u>).

The page displays the same fields as in the creation page and most of them are editable. An additional box "Amendment Request" is displayed at the bottom of the page to allow users specifying a justification for the amendment request.



Tooltips are defined next to some fields or boxes of the page in order to help users when amending the submitted application.

Mandatory boxes and fields are marked with a *. All mandatory fields must be completed to submit the amendment request.

Some fields are automatically populated with the information retrieved from the EORI of the logged-in user.



Clicking on the "Submit" button triggers the submission of the form to EOS. In case business validation errors are returned by EOS, a list of errors is displayed on top of the page.



Clicking on the "Save as Draft" button saves the current form and values locally as draft, without validating them and without submitting them to EOS.

A draft can be re-opened (from the GTP "Drafts" menu entry), deleted or submitted. In case of successful submission, the draft is automatically deleted.

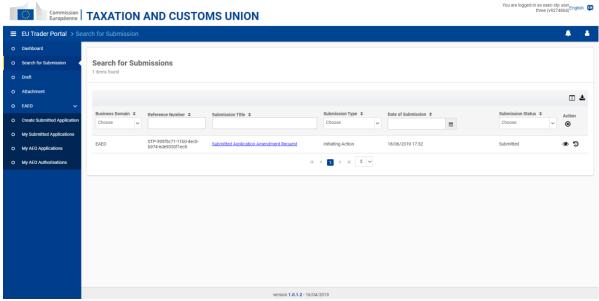


Figure 1.3.2 - Amendment request - View submissions

The submission of a submitted application amendment request can be consulted from the GTP "Submissions" menu entry.

1.4. Withdrawal

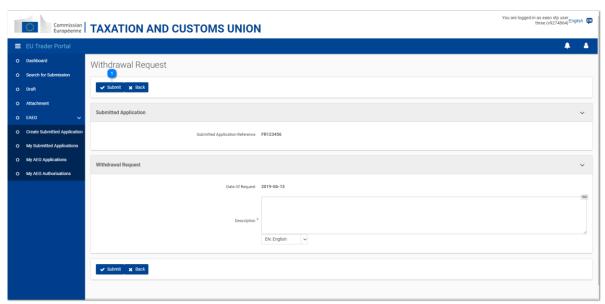


Figure 1.4.1 - Withdrawal request page

The <u>withdrawal</u> of a submitted application may be requested under certain conditions by clicking on the "Request withdrawal" button from the submitted application consultation page (cf. <u>1.1.</u> <u>Consultation</u>).

The page simply displays the reference of the concerned submitted application and a text area allowing users to specify a justification for the withdrawal request.

Mandatory boxes and fields are marked with a *. All mandatory fields must be completed to submit the withdrawal request.



Clicking on the "Submit" button triggers the submission of the form to EOS. In case business validation errors are returned by EOS, a list of errors is displayed on top of the page.

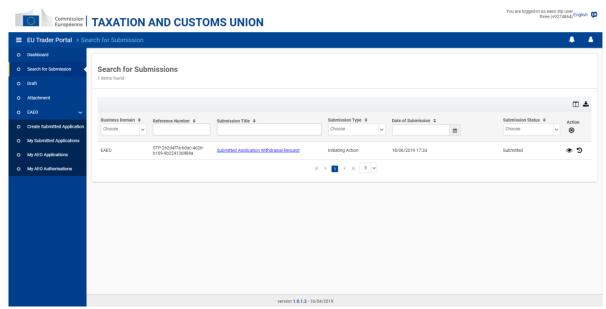


Figure 1.4.2 - Withdrawal request - View submissions

The submission of a submitted application withdrawal request can be consulted from the GTP "Submissions" menu entry.

1.5. Additional information

The Trader (or his/her representative) may be requested to <u>provide additional information</u> regarding his/her submitted application by the Receiving Customs Authority (RCA) in EOS. Such a request for additional information is received in eAEO-STP as a task accessible from the GTP "Dashboard" menu entry.

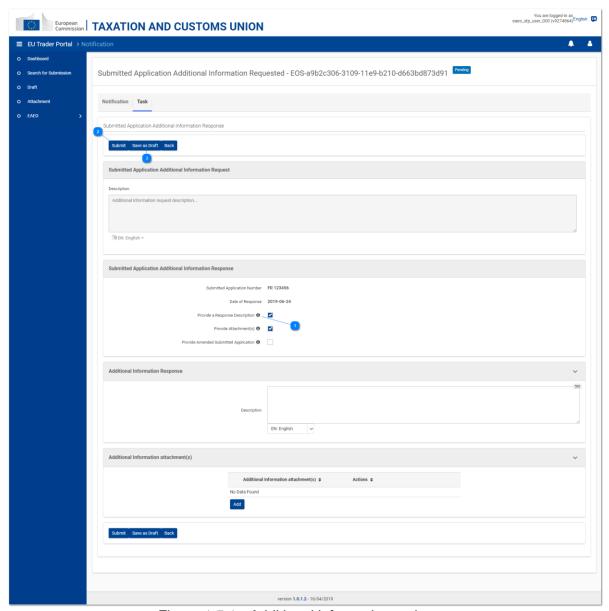


Figure 1.5.1 - Additional information task page

The "Task" tab of the received notification allows the user to provide the requested information in **one or more** of the following forms:

- 1. A textual description;
- 2. One or several attachments (i.e. files);
- 3. An amended version of the submitted application.

As soon as one option is selected, the corresponding box is expanded. The selected box(es)

must be filled in by the user for submitting the response.



Tooltips are defined next to some fields or boxes of the page in order to help users when filling in the form.

Mandatory boxes and fields are marked with a *. All mandatory fields must be completed to submit the response.



Clicking on the "Submit" button triggers the submission of the form to EOS. In case business validation errors are returned by EOS, a list of errors is displayed on top of the page.



Clicking on the "Save as Draft" button saves the current form and values locally as draft, without validating them and without submitting them to EOS.

A draft can be re-opened (from the GTP "Drafts" menu entry), deleted or submitted. In case of successful submission, the draft is automatically deleted.

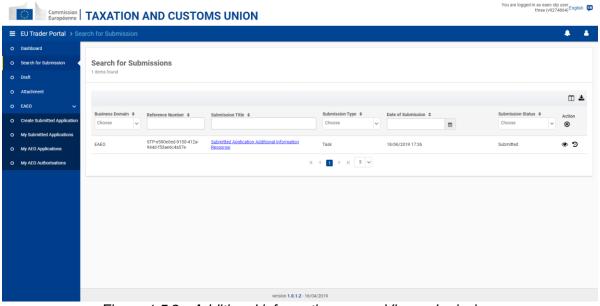


Figure 1.5.2 - Additional information page - View submissions

The response to a submitted application additional information request can be consulted from the submitted task (GTP "Dashboard" menu entry) or from the list of submissions (GTP "Submissions" menu entry - cf. Figure 1.5.2).

2. AEO Applications

This section details the different pages related to the AEO applications.

2.1. Consultation

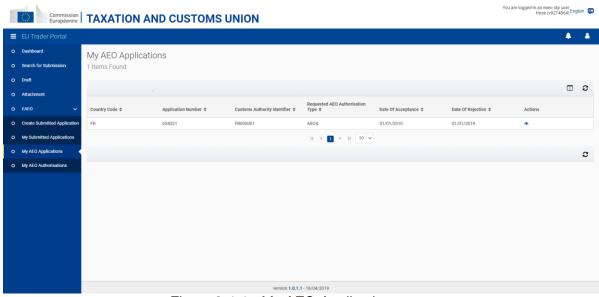


Figure 2.1.1 - My AEO Applications page

The <u>list</u> of AEO applications linked to a specific EORI can be consulted by the Trader or his/her representative by clicking on **eAEO - My AEO Applications**, accessible from the left-hand menu.

Considering that there can be only one AEO application in all EU, the list consists of the ongoing AEO application and possible previous non valid AEO applications.

Summarized information about every AEO application retrieved from EOS can be seen. From this page, it is possible to consult the details of a specific AEO application.

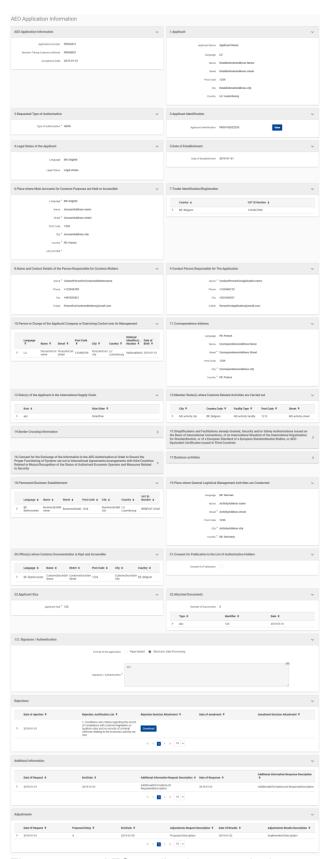


Figure 2.1.2 - AEO application consultation page

This page displays the <u>details</u> of an AEO application.

3. AEO Authorisations

This section details the different pages related to the AEO authorisations.

3.1. Consultation

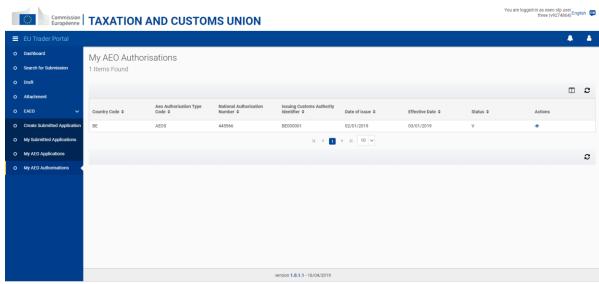


Figure 3.1.1 - My AEO Authorisations page

The <u>list</u> of AEO authorisations linked to a specific EORI can be consulted by the Trader or his/her representative by clicking on **eAEO - My AEO Authorisations**, accessible from the left-hand menu.

Considering that there can be only one AEO authorisation in all EU, the list consists of the valid AEO authorisation and possible previous non valid AEO authorisations.

Summarized information about every AEO authorisation retrieved from EOS can be seen. From this page, it is possible to consult the details of a specific AEO authorisation.

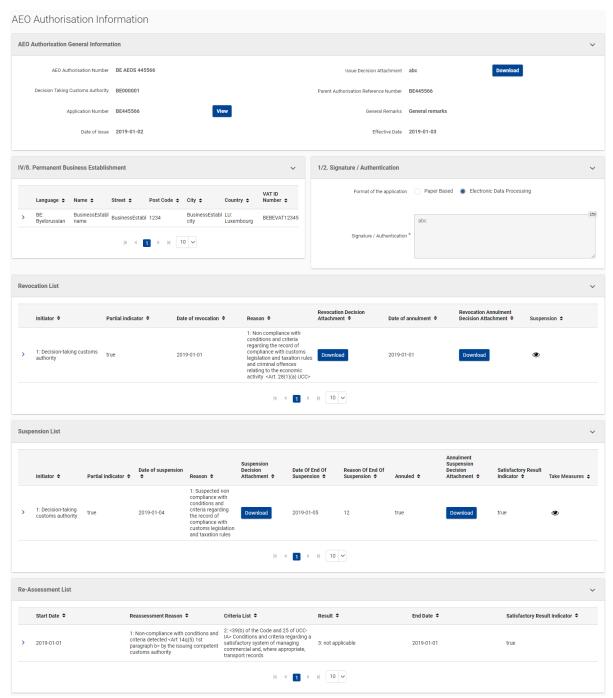


Figure 3.1.2 - AEO Authorisation consultation page

This page displays the details of an AEO authorisation.